## Purpose:

To establish a procedure to resolve staff complaints.

## **Definitions:**

Grievance – an alleged violation of the terms of a negotiated agreement.

Complaint – a request for the resolution of a perceived wrong related to the actions of others or an interpretation or application of a practice, policy, procedure, regulation, or law.

FILE: GBN

## **Policy Statement:**

The Board of Education places trust in its employees. In the performance of their duties employees should be protected from unnecessarily spiteful, unfair, or negative allegations. Complaints which cannot be resolved informally will be considered only if made and presented in writing to the complainant's immediate supervisors. When a complainant's concern pertains to his or her immediate supervisor, the complaint shall be submitted in writing to Human Resources. If the immediate Supervisor is Chief Administrative Officer, the complaint shall be submitted to the Superintendent.

Legal Reference			
Policy History	Adopted	Reviewed	Revised: June 15, 1993
			Feb. 18, 2014, 1 <sup>st</sup> Reading
			March 11, 2014, 2 <sup>nd</sup> Reading
			July 18, 2017, 1 <sup>st</sup> Reading (Tabled)
			Sept. 12, 2017, 1 <sup>st</sup> Reading
			Oct. 10, 2017, 2 <sup>nd</sup> Reading
			Dec. 12, 2017, 1st Reading
			Jan. 9. 2018. 2 <sup>nd</sup> Reading